

Memorial Hermann Health Plan Utilization Review Approval and Denial Statistics CY 2022

Overall Approval Rate: 93.6% & Denial Rate: 6.4%

Service Type	Approvals	Total Request Denied for Benefit Exhausted	Total Request Denied for Experimental Investigation	Total Request Denied for Lack of Information	Total Request Denied for Medical Necessity Not Met	Total Request Denied for No Benefit	Partial Denial of Authorization	Number of Overturned by Independent Review Organization	Number of Overturned Internal Appeal	Total PA Requested
Accidental Dental Procedures	0	0	0	0	0	1	0	0	0	1
Allergy Test	15	0	0	0	0	0	0	0	0	15
Non Emergent Ambulance Trnx	0	0	0	0	0	0	4	0	0	4
Bariatric Surgery	16	0	0	0	0	0	0	0	0	16
Cardiovascular Medical Procedures	7	0	0	0	0	0	0	0	0	7
Chiropractic Manipulative Treatment	0	0	0	0	0	0	1	0	0	1
Colonoscopy	4	0	0	0	0	1	0	0	0	5
CPAP	51	0	0	0	6	0	0	0	0	57
CT Scan	243	0	0	0	4	1	0	0	0	248
CTA	1	0	0	0	0	0	0	0	0	1
Dental Procedure	2	0	0	0	0	0	0	0	0	2
Diagnostic	41	0	0	0	1	0	0	1	0	43
Dialysis	4	0	0	0	0	2	2	0	0	8
DME	40	0	0	0	3	1	0	0	0	44
DME Diabetic Purchase	1	0	0	0	0	0	0	0	0	1
Evaluation/Management	8	0	0	0	4	5	0	0	0	17
General Surgery	219	0	0	0	4	1	1	0	0	225
Genetic Testing	8	0	0	0	6	0	0	0	0	14
Hearing Aid	1	0	0	0	0	1	0	0	0	2
Home Health Visit	35	2	0	0	0	1	0	0	0	38
Home Hospice Visit	1	0	0	0	0	0	0	0	0	1
Home Infusion Services	2	0	0	0	0	0	0	0	0	2
Hospice	1	0	0	0	0	0	0	0	0	1
Hospital Visits	2	0	0	0	1	0	0	0	0	3
Immunization	4	0	0	0	3	1	0	0	0	4
Injectables/Drugs	253	0	0	0	2	4	3	0	0	262
Injection/Infusion Administration	4	0	0	0	0	0	0	0	0	4
Inpatient Admission	212	0	0	5	13	0	1	0	0	231
Laboratory Services	5	0	0	0	0	0	0	0	0	5
MRI	265	0	0	0	9	3	1	0	0	278
Network Exception	18	0	0	0	0	5	0	0	0	23
Neuropsychological Testing	1	0	0	0	0	0	0	0	0	1
Occupational Therapy	1	0	0	0	0	0	0	0	0	1
Ophthalmology Medical Exam	1	0	0	0	0	0	0	0	0	1
Orthotics/Prosthetics	20	0	0	0	1	0	0	0	0	21
Other Medical Procedures	2	0	0	0	0	0	0	0	0	2
Pain Management	73	0	0	0	2	0	0	0	0	75
PET Scan	58	0	0	0	2	2	0	0	0	62
Physical Therapy	3	0	0	0	1	2	0	0	0	6
Physical Therapy	3	1	0	0	0	0	0	0	0	4
Radiation Treatment	8	0	0	0	0	1	0	0	0	9
Radiology	5	0	0	0	0	0	0	0	0	5
Skin and Soft Tissue Substitute	2	0	0	0	0	0	0	0	0	2
Sleep Studies	93	0	0	0	0	0	1	0	0	94
SPECT	9	0	0	0	1	0	0	0	0	10
Speech Therapy	2	0	0	0	2	0	0	0	0	2
Transplants	5	0	0	0	0	0	0	0	0	5
Ultrasound Non Maternity	1	0	0	0	0	0	0	0	0	1
Vaginal Delivery	3	0	0	0	0	0	0	0	0	3
Grand Total	1753	3	0	5	65	32	14	1	0	1867